



Please read this important information

Guidelines for Care of Hair Extensions

Extensions behave as your own natural hair. Natural hair loss is normal and to be expected. Average loss of your own hair is approximately 50 - 150 hairs per day. A full head of extensions will cover approximately a third of your natural hair and therefore it is normal that approximately 50 hairs per day remain trapped in the extensions. Allow for a percentage of extension loss during the course of 3 - 6 months. The life of your extensions will be greatly diminished without regular salon check-ups and home maintenance.

The following guidelines must be observed to extend the life span of your extensions, failure to comply could cause the attachments to deteriorate or lead to breakdown.

Aftercare Procedures

- Do not shampoo your hair for 48-hours after your extensions have been applied, as this allows the attachments to set.
- Your hair must be shampooed at least once a week with the products recommended to you.
- Condition and detangle the mid-lengths to the ends of the hair only.
- Always dry your hair thoroughly, starting with the bond, as it is most vulnerable when wet.
- Do not towel dry the hair with a scrubbing motion. Instead, use a blotting motion and wrap the hair in a towel to remove the moisture.
- When blow-drying, mild heat should be used and cold air must be applied once hair is totally dry. Your hair extensions may take longer to dry.
- Styling products should only be applied to the lengths and ends of your hair, and not the attachments.
- Straighteners and heated tools can be used, however they must be kept away from the attachments.
- Use the recommended soft bristle brush as this will be gentle on the attachments.
- Each day, with small sections of hair, gently brush from the scalp over the attachments to the ends of your hair.
- For bonds, on a regular basis, separate the bonds with your fingers to prevent matting. Do not comb between the scalp and the bond. Brush gently over all your extensions.
- We recommend that you tie your hair in a loose ponytail to prevent tangling while sleeping and participating in sports activities.
- Whilst swimming is possible, in some cases, due to chemicals used in the water you might experience some breakage and colour alteration could also occur. It is therefore necessary to rinse your hair and dry the root as soon as possible to extend the life of your bond.
- Any activity carried out regularly such as aerobics / gymnastics / steam room / sauna etc., may result in the life span of the bonds being affected due to the bond being in a constant damp environment, however precautions previously suggested could remedy the problem.
- Please use the products recommended to you at all times.
- Avoid suncreams containing Avebenzone (Butyl Methoxydibenzoylmethane) and Octocrylene, as these can discolour your hair extensions.